



# Central Wyoming Counseling Center

## Annual Report 2006

## **A MESSAGE FROM THE PRESIDENT OF THE BOARD**

Central Wyoming Counseling Center classified the year of 2005 to 2006 as a “phase of preparation”. Many items had to be corrected, replaced, improved, and major steps of advancement were implemented. The year 2006 to 2007 will be known as the year Central Wyoming Counseling Center took its giant step into the 21<sup>st</sup> century. This large step is divided into two segments.

**Segment 1** is its technical phase:

Last year alone over one million sheets of paper were used; then sorted, compiled, classified, and stored for future use. With the New Year, this will all be obsolete. The Center will have become paperless. This will allow specific members of the Center to access needed files and records from their laptops or from their desk stations. Likewise, all information will be recorded directly into the mainframe, and this information will in turn be available to anyone credentialed at any time and as far back as possible. Yes, from their stations or their laptops! Records for review will thus be available in a matter of seconds.

**Segment II** is its growth and expansion phase:

Without a doubt, this will be the largest projected growth phase that has been under study and now perfected for development. Plans are now in an advanced draft phase of an expansion that will exceed 40,000 square feet. A two-story building is projected for C.S.A.C. (Comprehensive Substance Abuse Center), and thus all residential programs will be under one roof. Within this addition, more office space for the present Center is being planned. As I have said on many occasions, we need to grow to continue to fulfill the needs of our rapidly growing community, and office space is vitally needed to keep up with the spiraling demands of mental health. Central Wyoming Counseling Center’s budget now exceeds 6.4 million dollars, employs 120 gifted individuals, either full-time or part-time.

A giant step is not without worry, for the Board intends to confront head-on a menace that I had first discussed many years ago, that has permeated and inflicted injury in our homes, our grade schools, our high schools, our colleges, and induced havoc with our workforce. That monster is known to all of us as “meth” or “crank”.

To make this step become a reality we will need the support of Team Casper, Team Natrona County, Team Wyoming, and Joint Team Foundations all working together to raise the funds needed to build the addition I have described. Our Governor, Dave Freudenthal, has spoken many times on this issue and is in full support of seeing such a project become a reality, the first in Wyoming, if not in the Rocky Mountains, that aims to protect and help Wyoming's citizenry from such an illness. We need to address the issue of how to go about first, in understanding and controlling, then eventually reversing the growth and spread of a most serious problem that continues to grow and unfold (crank).

The Board of Central Wyoming Counseling Center has over the years been an amalgamation of twelve individuals from various walks of life that have faced many challenges and have presented themselves with many goals; a few of these goals I would like to make as examples:

- 1) Continue the growth of the Center and the projects it has developed.
- 2) Expand the services of the Center, yet maintain high excellence as the needs demand.
- 3) Realize the needs and problems of the senior population.
- 4) Face the issues of the severely emotionally disturbed youth.
- 5) Strive to see the addition to the Center become a reality.
- 6) Always caring for staff, for they are the foundations of the Center - they are the true heroes of mental health.
- 7) Leading this elitist staff which the Center is privileged to have is our Executive Director, Mike Huston, a true icon of mental health in Wyoming.

With this combination, the Center has become, and is, the leading center in Wyoming, known for its accomplishments, its professionalism, its employees' dedication to the Center and to its clients.

There are so many goals that are fulfilled each year and other goals that are continued each year which Mike Huston has so well elaborated in his report. As I said a few years ago, we started with a young tree which has developed into a strong tree with many branches, all equally strong. Having worked with this Board for many years, I have found them to fear no challenge, very goal-oriented, very idealistic, driven toward fulfillment, and quite futuristic. All this dedication is to better serve the needy, the weakened, the confused, the frightened, the lost, but never forgotten. The Center is there with open arms to help, and help, and help the clients in Casper, Natrona County, and the State of Wyoming.

It is my honor to introduce the Central Wyoming Counseling Center Board:

Wayne Beatty, Vice President  
Dennis Howard, Treasurer  
Susan Griffith, Secretary  
Mike Huston, Executive Director

Reverend Bryant Badger  
Marjorie Haass  
Pat Henry  
Peggy Nikkel  
Bob Price  
Bob Simpson  
Werner Studer, M.D.  
Louis Taubert, Jr.

I wish all of you a most fruitful, prosperous, and happy new year, and sincerely thank all of you for all your support of the Center.

Sincerely,

Louis J. Roussalis, M.D.  
President  
Central Wyoming Counseling Center Board

## **A MESSAGE FROM THE EXECUTIVE DIRECTOR**

It is somewhat hard to believe that we celebrated our 5<sup>th</sup> anniversary in our new facility in July. Since moving into this building, we have received very favorable comments about the attractiveness and functionality of the facility. I really do not know how we could have possibly accommodated the increased demand for group therapy associated with the development of our Intensive Outpatient Treatment Program (IOP) for substance abusers, in our previous facility.

The Center is in use every night including Friday night, with IOP, group/activities associated with our Therapeutic Family Care Program and outpatient mental health groups.

Although the Center continues to experience difficulties in recruiting staff, the existing staff have really risen to the challenge and are doing an exceptional job of providing services that meet the needs of our clients.

Recruitment and retention continue to be the major area of frustration from a program development standpoint. Our ability to attract and keep well-qualified staff is directly related to the salaries we are able to pay.

Until such time as we can raise our “base” salaries and also provide salary increases that are competitive, we will continue to have difficulty recruiting and retaining staff.

Because of these difficulties the Center was not able to serve as many people in FY’06 nor was it able to provide as many hours of service.

Our outpatient mental health and substance abuse program was down slightly with the largest decrease being in the outpatient substance abuse area.

However, the Therapeutic Family Care Program, the Psychiatric Rehabilitation Program, and the adult male residential substance abuse treatment program increased slightly from FY ’05.

Also included in this report is the summarization of our waiting room survey for the year. This survey, which is conducted quarterly, allows us to obtain feedback from the people we serve in a number of areas. As you can see, the feedback is very positive and tells us that the clients we serve are very satisfied with the quality of services they receive.

The Center was very proud to receive notification from the Commission on Accreditation of Rehabilitation Facilities (CARF) that we were awarded a three-year accreditation. Three years is the maximum length of accreditation that is awarded.

Fiscal Year 2006 was also highlighted by the development of a web site for the Center. We are hopeful that this web site will help to make the public, possible clients, and potential applicants for positions aware of the Center, its services and programs, and our community.

We have included “links” to local government, the school district, Chamber of Commerce, local realtors, and state and national offices and organizations.

A potential job applicant can learn much about our Center, its policies and procedures, as well as complete an application for employment.

Please visit our web site at [www.cwcc.us](http://www.cwcc.us). We would welcome any suggestions that will make the site better.

The Center staff and Board of Directors continue to work with various other community and state government leaders in developing plans to build a new residential substance abuse treatment complex immediately north of our current main office location.

The increasing need for residential substance abuse treatment in Wyoming and especially in central Wyoming has caused our existing residential treatment centers to have long waiting lists for those needing that service. The proposed 40,000 square foot facility will provide residential treatment for 95 men, women (and women with children), as well as adolescents. It will cost approximately \$6,000,000.00 to construct the complex.

By being able to attach the complex to the main Center, we will be able to utilize all staff in a more efficient and integrated manner as well as reduce or eliminate our waiting lists.

Our existing residential facilities will become transitional facilities to help the client more successfully integrate back into the community.

Although our accomplishments are many, our challenges are also many.

To recruit and retain staff plus increase our capacity to serve the citizens of our community remains our biggest challenge.

To that end, without the support and dedication of the Board of Directors, the staff, and our community, the Center would not be the respected resource it is for those we serve.

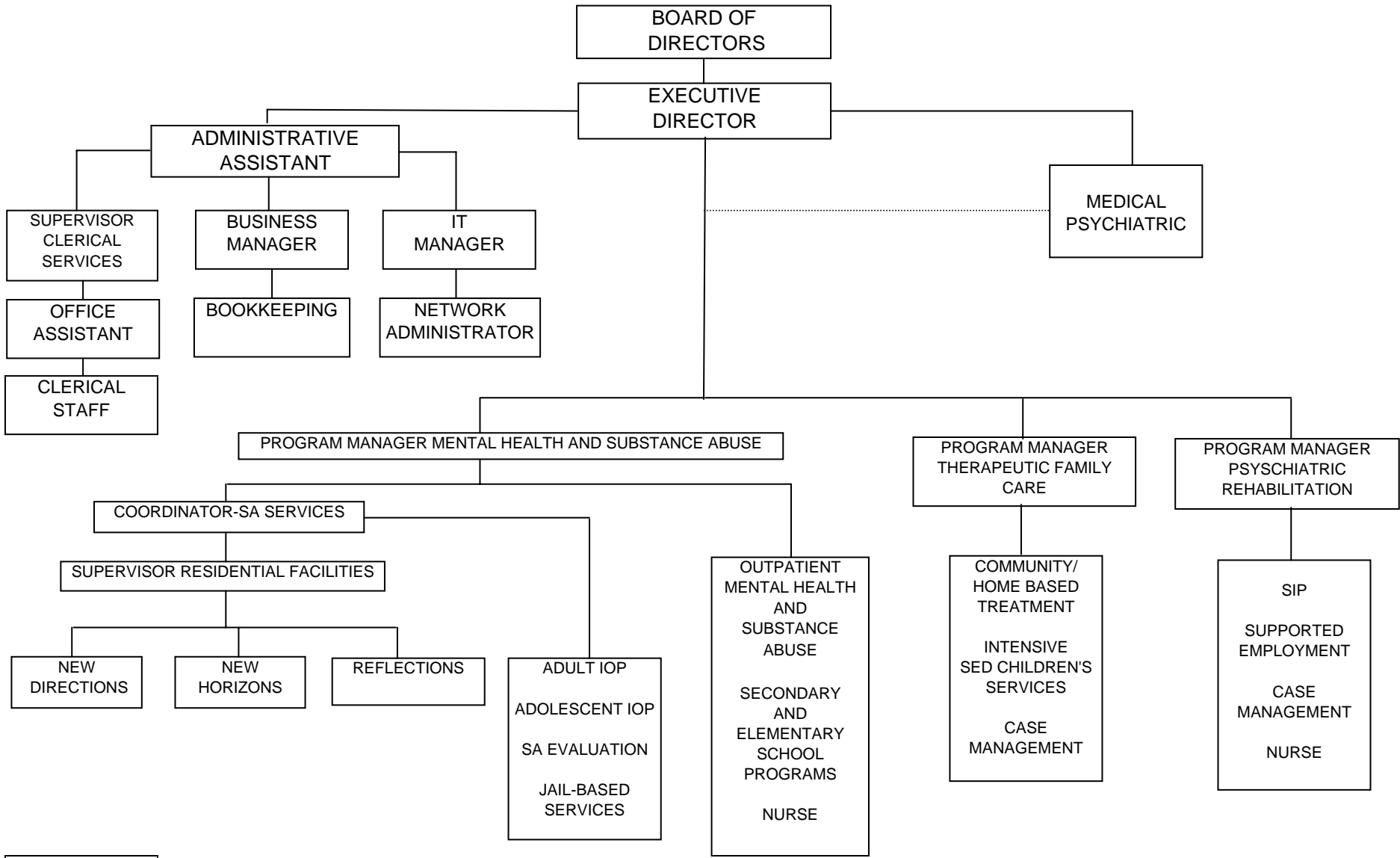
I would like to extend my thanks and appreciation to the Board of Directors for the many hours of volunteer services they provide to the staff and me and for their commitment to making the Center the best it can be.

I would also like to extend my thanks and appreciation to the staff, for without their dedication and true sense of professionalism our clients would not receive the help they need.

Thank you.

Mike Huston, M.A.  
Executive Director

CENTRAL WYOMING COUNSELING CENTER  
ORGANIZATIONAL CHART



Rev. 08/21/2006

CENTRAL WYOMING COUNSELING CENTER

**BOARD OF DIRECTORS**

**Louis Roussalis, M.D., President**  
**Wayne Beatty, Vice President**

**Susan Griffith, Secretary**  
Patricia Henry  
Louis Taubert, Jr.  
Werner Studer, M.D.  
Peggy Nikkel

**Dennis Howard, Treasurer**  
Marjorie Haass  
Bryant Badger  
Bob Simpson  
Bob Price

**STAFF MEMBERS**

**Mike Huston, M.A., Executive Director**  
Connie Weisbeck, Administrative Assistant

**Mental Health/Substance Abuse Program**  
**Charles Powell, Ph.D., Program Manager**

Licensed Mental Health/Substance Abuse Professionals

Sharon Done, M.A.  
Regina Lathem, M.A.  
Dee Ann Lippincott, M.A.  
Ronald Miyatake, Ph.D.  
Stephen Wohlfeld, M.S.W.  
Edwin Young, M.S.W.

Secondary School Program Therapists

Kathleen Curtis, M.Ed.  
Mary Sue Jacques, M.S.W.  
John Koffman, Ed. Spec.  
LuAnn Miller, M.S.W.  
Judith Naginey, Ph.D. (Part Time)

Elementary School Program Therapists

William Adams, M.S.W.  
Donald Allen, M.S.  
Martha Carter, M.S.  
Melinda Harbaugh, M.S.W.  
Darice Orpet, M.S.W.  
L. Michelle Schuetz, M.S.  
Karen Talbot, M.S.W.  
Carla Winemiller, M.S.W.

**Substance Abuse Services**

**Linda Rice, Ed.D., Supervisor**

Licensed Mental Health/Substance Abuse Professionals  
Certified Social Workers and Addictions Practitioners

Lori Harris, M.A.

Patricia Lichliter, M.S.W.

Violet Gay Miles, B.S.W.

Apryl Stansill, B.A.

Jeremiah Volk, A.S.

**Residential Treatment Programs**

**Carol King, M.S.W., Supervisor of Residential Facilities**

**New Horizons, New Directions, Reflections**

Licensed Mental Health/Substance Abuse Professionals

Randall Copas, M.S.W.

Steven Kumetat, M.S.

Tom Morton, M.H.R.

Judy Roberts, A.A.

**Secretary/Receptionists**

Wendy Graves

New Horizons, Reflections

Betty Donmyer

New Directions

**Psychiatric Rehabilitation Program**

**Paul Demple, M.A., Program Manager**

Licensed Mental Health/Substance Abuse Professionals

Danny Ashland, M.A.

Tracey Coziahr, M.A.

Catherine Cywinski, M.S.W.

Kimberly Failes, M.S.

Nicola Harper, M.S.W.

Alicja Iznerowicz, M.S.W.

Tabatha Madrigal, M.A.

Kelly Shipley, M.S.W.

Psychiatric Rehabilitation Case Managers/Job Coaches

**Supported Employment Program**

Marjorie Morgan, B.A.

Tamara Page, B.S.W.

Jason Poot, B.A.

Leanora Rimmer, B.A.

**Secretary/Receptionists**

Patti Cox

Heather Masters

**Therapeutic Family Care Program**

**Susan Kates, M.S., Program Manager**

**Licensed Mental Health/Substance Abuse Professionals**

Trelene, De Fry, M.S.  
Kathleen England, M.A.  
Elisa Hoerle, M.S.W.  
Coleen Meade, M.S.W.  
Rhonda Zimmerman, B.S.W.  
James Zoeller, M.C.

**Case Managers**

Christine Becker, B.S.W.  
Teresa Gutwein, B.S.W.  
Christy Jindrick, B.A.  
Beri Penny, B.S.  
Emily Renaud, B.A.

**Business Office**

**Dennis Hughes, B.S., B.A., Business Manager**

**Bookkeeper**

Sue Hamilton

**Information Technologies**

**Tracy Morstad, A.S., Manager**

**Network Programmer**

John Garrett, B.S.

**Clerical Services**

**Peggy Hinrichs, Supervisor of Clerical Services**

Michelle Crotteau, Office Assistant

**Secretary/Receptionists**

Jeanie Shipman  
Consuelo Smith, A.S.  
Mary Spethman  
Katie Washburn  
Courtney White

**Medical Staff**

Robert O. Brown, M.D., Physician/Addictionologist (Part Time)

Arlene Viray, M.D., Psychiatrist (Part Time)

Mark Vuolo, M.D. Psychiatrist (Part Time)

Joshua Hamilton, F. N. P, Nurse Practitioner (Part Time)

Lisa Fitzwilliams, R.N., Nurse (Full Time)

Rachel Oakes, R.N., Nurse, (Full Time)

Diane Werner, R. N., Nurse (Full Time)

Maureen Young, R.N., Nurse (Full Time)

TABLE I  
STATISTICAL SUMMARY  
 July 2005 - June 2006

<u>Admissions:</u>	Mental Health Outpatient Program	1,116
	Substance Abuse Outpatient Program	864
	Health Care for the Homeless Grant	<u>25</u>
	Total Admitted	2,005
	Therapeutic Family Care	77
	New Horizons (Adult Male)	
	Non CWCC Referrals - 73	
	Referrals from CWCC - 33	
	Total Admitted	106
	Reflections (Adult Female)	
	Non CWCC Referrals - 43	
	Referrals from CWCC - 20	
	Total Admitted	63
	New Directions (Adolescent)	
	Non CWCC Referrals - 31	
	Referrals from CWCC - 10	
	Male - 24	
	Female - 17	
	Total Admitted	41
	Psychiatric Rehabilitation Program	
	Outpatient Treatment	83
	Independence House (Group Home)	
	Male - 0	
	Female - 0	
	Total Admitted	<u>0</u>
	Total First Time Admits	2,312
	Total Admissions	2,375

TABLE I (Cont'd)

Enrolled Clients Served

<u>By Program:</u>	Mental Health Outpatient Services	1,743
	Therapeutic Family Care Services	217
	Psychiatric Rehabilitation Services	386
	Health Care for Homeless	71
	Outpatient Substance Abuse Services	1,200
	New Horizons Residential Services	115
	Reflections Residential Services	66
	New Directions Residential Services	<u>47</u>
	Total	3,845

Therapy Sessions:

Mental Health Outpatient Program	11,845
Substance Abuse Outpatient Program	2,029
Therapeutic Family Care	3,812
New Horizons (Residential)	511
Reflections (Residential)	360
New Directions (Residential)	260
Psychiatric Rehabilitation Program	5,211
Supported Employment Program	4,358
Health Care for the Homeless	<u>278</u>
Total	28,664

Group Therapy Sessions:

Mental Health Outpatient Program	397
Substance Abuse Outpatient Program	495
Substance Abuse IOP Services	312
Therapeutic Family Care	174
New Horizons	818
Reflections	1,049
New Directions	1,086
Psychiatric Rehabilitation Program	98
Health Care For The Homeless	<u>0</u>
Total	4,429

TABLE I (Cont'd)

SCHOOL DISTRICT SERVICES

July 2005 – June 2006

Secondary Team

Junior and Senior High Mental Health Referrals	146
Junior and Senior High Substance Abuse Referrals	<u>28</u>
Total Referrals	174

Junior and Senior High Clients Seen	352
Total Hours of Service	9,051

Elementary Team

Elementary Program Referrals	215
Elementary Program Clients Seen	396
Elementary Program Hours of Service	8,704

Total for Secondary/Elementary Schools

Total Junior/Senior High and Elementary Referrals	389
Total Junior/Senior High and Elementary Clients Seen	748
Total Junior/Senior High and Elementary Hours of Services	17,754

New Horizons

Completed Treatment	74
Terminated Prior to Completing Treatment	31
Number of Patient Days	4,201
Cost Per Patient Per Day	\$95.26

Reflections

Completed Treatment	46
Terminated Prior to Completing Treatment	16
Number of Patient Days	3,139
Cost Per Patient Per Day	\$99.98

New Directions

Completed Treatment	24
Terminated Prior to Completing Treatment	19
Number of Patient Days	1,753
Cost Per Patient Per Day	\$215.23

TABLE I (Cont'd)

Independence House

Average Census	8
Number of Patient Days	2,810
Psychological Evaluations/Consultations	78
Medical/Psychiatric Consultations	2,989
Nurse (Injection/Med Checks/TB Test)	1,407
Hours of Direct Service	47,308
Hours of Indirect Service (Consultation and Education)	<u>2,272</u>
Total Hours Provided	49,580
Cost Per Hour Of Outpatient Service Provided	\$80.72
Active Caseload (As of June 30, 2006)	1,651
Monthly Average of Clients Seen	1,234
Total Enrolled Clients Served	3,335
Total Unenrolled Clients Served	<u>257</u>
Total Number of People Served (July 2005 - June 2006)	3,592

TABLE II  
CLIENTS BY INCOME RANGE

<u>Income</u>	<u>Total</u>	<u>%</u>
0*	1,887	57
100 - 5,000	191	6
5,100 - 10,000	367	11
10,100 - 15,000	257	8
15,100 - 20,000	193	6
20,100 - 25,000	115	3
25,100 - 30,000	84	2
30,100 - 35,000	42	1
35,100 - 40,000	51	1
40,100 - 45,000	16	1
45,100 - 50,000	32	1
50,100 and over	<u>100</u>	<u>3</u>
GRAND TOTAL	3,335	100%

\* Indicates unemployed (636), children and students (947), disabled (80) and other (224)

TABLE III  
CLIENTS BY SEX AND AGE GROUPS

<u>AGE RANGE</u>	<u>MALE</u>	<u>FEMALE</u>	<u>TOTAL</u>	<u>%</u>
1 - 4	17	4	21	1
5 - 9	184	111	295	9
10 - 14	223	162	385	11
15 - 18	211	200	411	12
19 - 24	301	205	506	15
25 - 29	225	148	373	11
30 - 34	134	133	267	8
35 - 39	129	127	256	8
40 - 44	135	121	256	8
45 - 49	118	108	226	7
50 - 54	69	73	142	4
55 - 59	38	49	87	3
60 - 64	13	28	41	1
65 and over	<u>12</u>	<u>57</u>	<u>69</u>	<u>2</u>
	1,808	1,525	3,335	100%

TABLE IV

Days spent at Wyoming State Hospital:	3
Patient contacts in community following release From WSH (Follow-up for six months):	29
Individuals for whom WSH hospitalization arranged:	0

TABLE V

CLIENT FEES

July 1, 2005 - June 30, 2006

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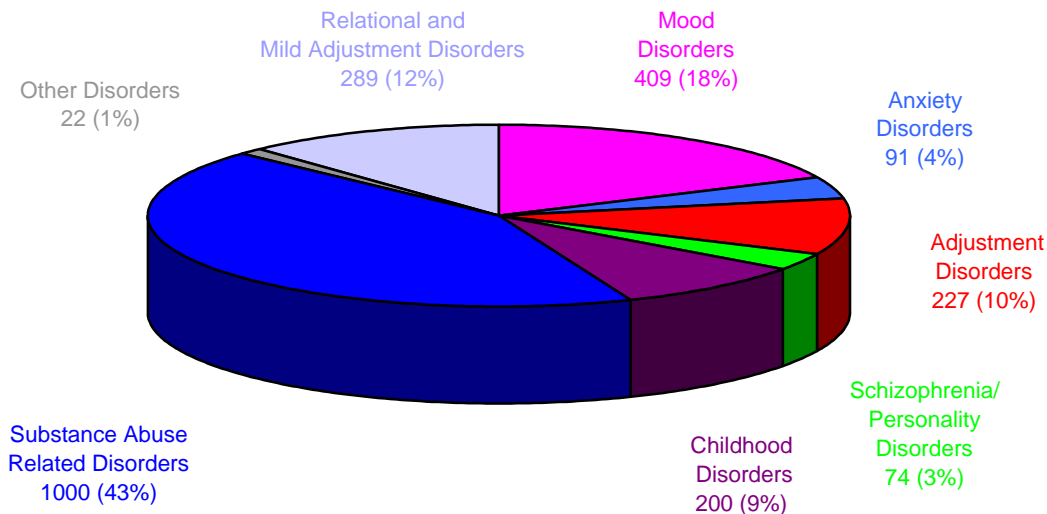
Actual Client Fee	# of Clients
No Charge **	1,732
\$ 4.00	108
\$ 6.00	58
\$ 8.00	34
\$10.00	77
\$13.00	90
\$16.00	101
\$18.00	43
\$20.00	44
\$25.00	75
\$30.00	36
\$35.00	34
\$40.00	25
\$45.00 *	43
\$50.00	12
\$55.00	22
\$60.00	6
\$65.00	9
\$70.00 *	770
\$105.00	16
TOTAL	3,335

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\* Includes billings made to insurance companies, Medicaid, State and Federal Agencies.

\*\* Includes School District and Health Care for the Homeless referrals.

## ADMISSIONS BY DIAGNOSTIC CATEGORIES JULY 2005 - JUNE 2006



**TOTAL ADMISSIONS - 2312**

**Childhood Disorders:** Disorders seen primarily in school-aged children, such as Conduct Disorder, Attention-Deficit Hyperactivity Disorder, Oppositional Defiant Disorder.

**Adjustment Disorders:** Transient stress reactions to specific events that include significant symptoms of depression, anxiety or other emotional difficulties.

**Mood Disorders:** Serious mood disturbances such as Bipolar Mood Disorder (formerly known as Manic Depression), Major Depression and Dysthymia Disorder.

**Substance Abuse Related Disorders:** Disorders such as Alcohol Abuse, Alcohol Dependency, Methamphetamine Abuse, Methamphetamine Dependency, etc.

**Schizophrenia/Personality Disorders:** Serious and chronic relationship disturbances such as Schizophrenia, Borderline Personality Disorder, Antisocial Personality Disorder and Dependent Personality Disorder.

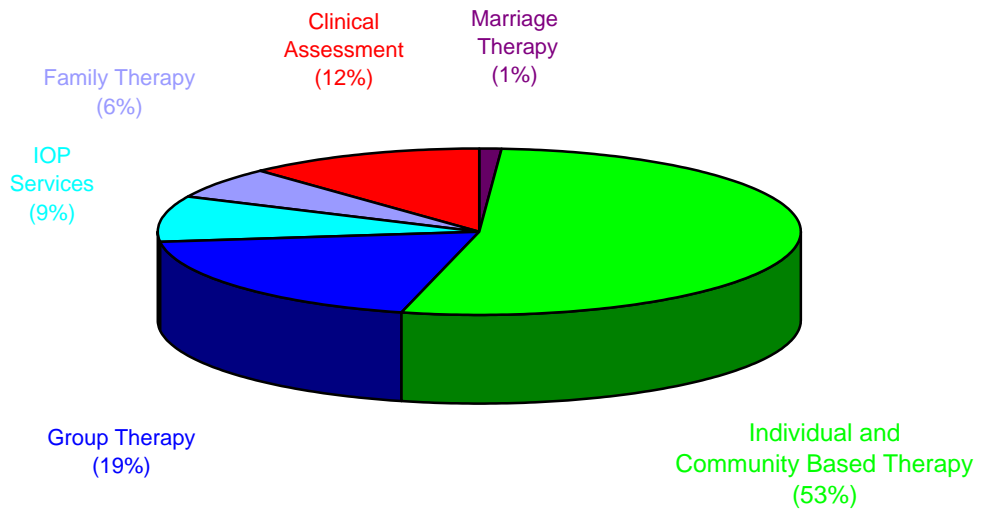
**Relational and Mild Adjustment Disorders:** Significant life problems that interfere with important life tasks, such as Parent-Child Relational Problems, Partner (Marital) Relational Problems, Physical Abuse of a child, Borderline Intellectual Functions.

**Anxiety Disorders:** Includes disorders related to Post Traumatic Stress, Generalized Anxiety, Agoraphobia and Panic Attacks.

**Other Disorders:** An unrelated collection of disorders with relatively low rate of admission, such as Anorexia Nervosa, Pedophilia and Hypochondriasis.

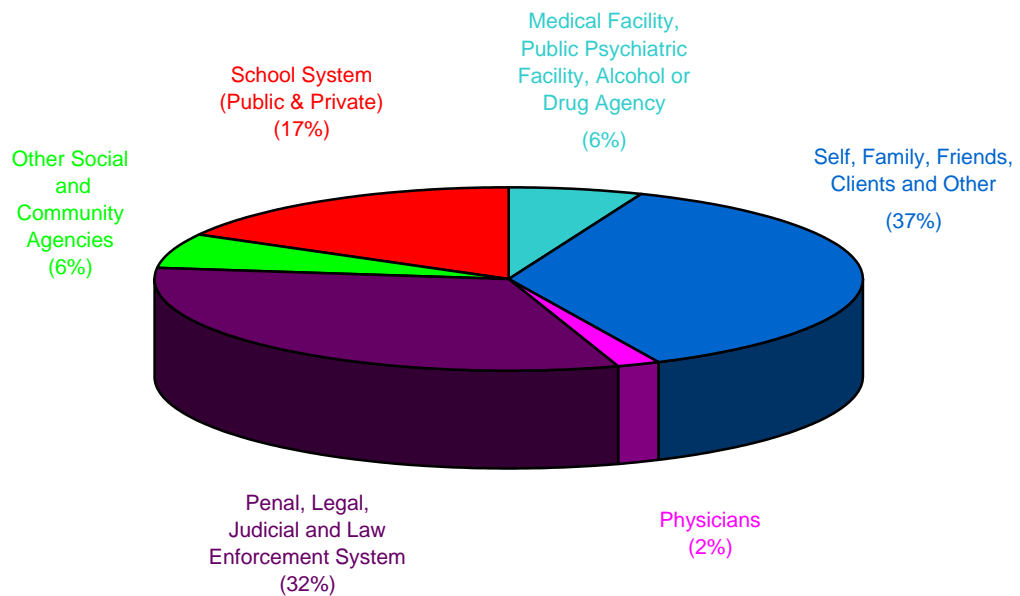
# TYPES OF THERAPY PROVIDED

Fiscal Year 2005 - 2006



# SOURCE OF REFERRALS

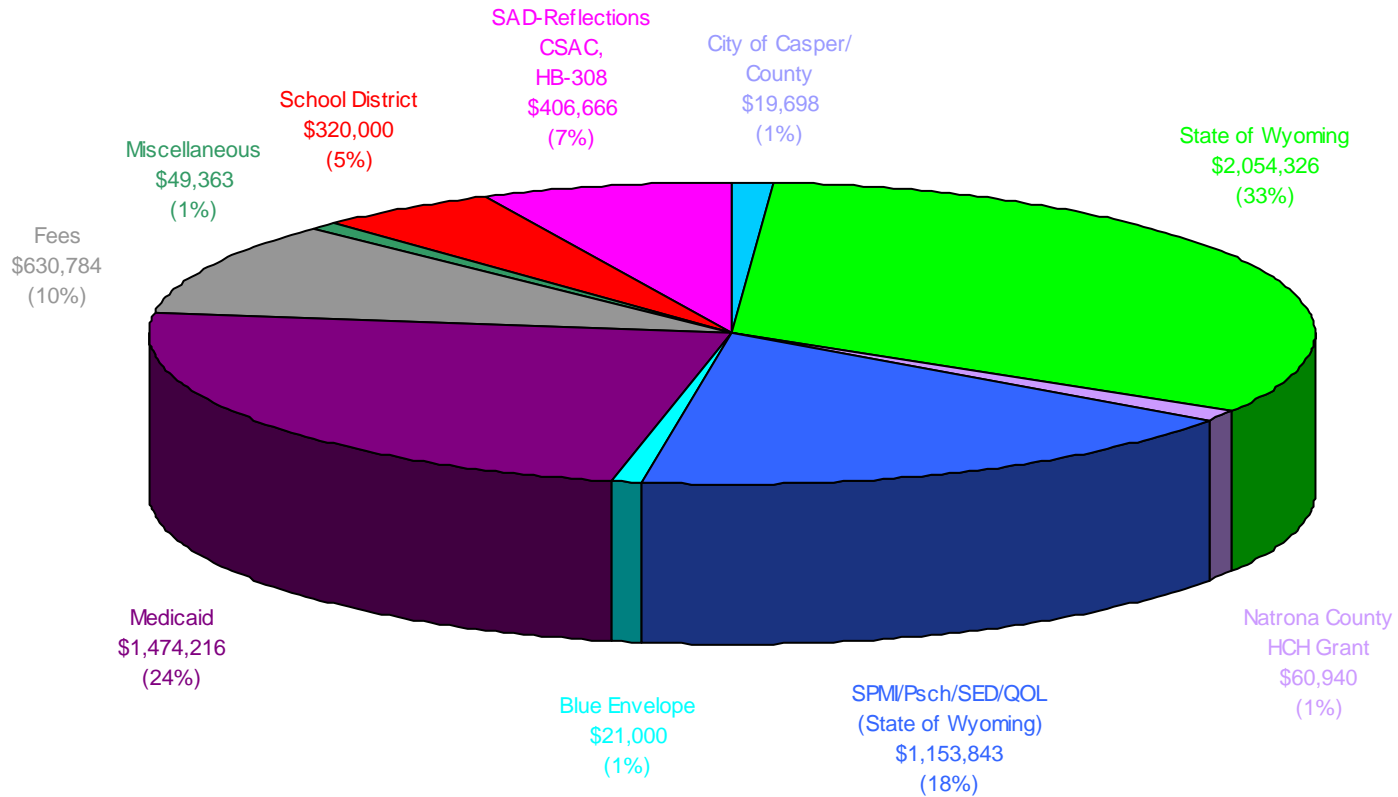
Fiscal Year 2005 - 2006



# TOTAL AGENCY PROJECTED REVENUE

## Fiscal Year 2005 - 2006

### Total Budgeted \$6,190,830



# YEARLY ADMISSIONS

July 1, 1986 - June 30, 2006



EXPENDITURES FOR FISCAL YEAR 2005 - 06  
CENTRAL WYOMING COUNSELING CENTER

MENTAL HEALTH

Personnel Services	\$1,191,428.00
Client Care	2,885.00
Contractual Services	107,880.00
Supplies	4,909.00
Equipment	1,377.00
Fixed Charges	19,336.00
	<hr/>
	\$1,327,815.00

SUBSTANCE ABUSE (Outpatient)

Personnel Services	\$651,663.00
Client Care	0.00
Contractual Services	64,112.00
Supplies	3,289.00
Equipment	808.00
Fixed Charges	11,068.00
	<hr/>
	\$730,940.00

NEW HORIZONS (Male Residential)

Personnel Services	324,788.00
Client Care	20,124.00
Contractual Services	41,603.00
Supplies	4,887.00
Equipment	3,541.00
Fixed Charges	5,258.00
	<hr/>
	\$400,201.00

NEW DIRECTIONS (Adolescent Residential)

Personnel Services	299,806.00
Client Care	10,470.00
Contractual Services	57,914.00
Supplies	3,474.00
Equipment	383.00
Fixed Charges	5,251.00
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	\$377,298.00

EXPENDITURES FOR FISCAL YEAR 2005 - 06 (continued)

REFLECTIONS (Female Residential)

Personnel Services	246,197.00
Client Care	13,427.00
Contractual Services	43,764.00
Supplies	3,474.00
Equipment	3,192.00
Fixed Charges	3,796.00
	<hr/>
	\$313,850.00

PSYCHIATRIC REHABILITATION PROGRAM

Personnel Services	1,195,646.00
Client Care	24,939.00
Contractual Services	131,018.00
Supplies	7,914.00
Equipment	21,012.00
Fixed Charges	19,311.00
	<hr/>
	\$1,399,840.00

HEALTH CARE FOR THE HOMELESS

Personnel Services	20,728.00
Contractual Services	0.00
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	\$20,728.00

THERAPEUTIC FAMILY CARE

Personnel Services	756,615.00
Client Care	14,950.00
Contractual Services	310,624.00
Supplies	3,524.00
Equipment	943.00
Fixed Charges	12,900.00
	<hr/>
	\$1,099,556.00

TOTAL AGENCY EXPENDITURES	\$5,670,228.00
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**CENTRAL WYOMING COUNSELING CENTER  
CASH POSITION STATEMENT  
AS OF JUNE 2006**

CASH DRAWER	\$125.00
CHECKING ACCOUNT	(142,043.97)
PETTY CASH	300.00
<b>TOTAL CASH</b>	<u>(\$141,618.97)</u>

SMITH BARNEY

Money Fund(Health Insurance)	\$64,659.75
Health Claims Fund	\$98,477.26
Cash & Money Market Funds	2,366,920.96
	<u>\$2,530,057.97</u>

WELLS FARGO

Cash & Money Market Funds	\$270,655.49
Stocks	29,420.00
	<u>\$300,075.49</u>

FIRST INTERSTATE BANK

Cash & Money Market Funds	\$16.13
Mutual Funds	\$179,426.68
Health Funding	\$38,329.83
Certificate of Deposit	\$101,497.20
	<u>\$319,269.84</u>

**TOTAL LIQUID ASSETS 6/30/06** **\$3,007,784.33**

**ALLOCATION OF LIQUID ASSETS**

**UNRESTRICTED FUNDS**

Operating Reserve (4.4 mth X \$520,000)	\$1,526,477.96
Settlement from EKONA on Sound Repairs	\$76,563.01

**RESTRICTED FUNDS**

Building Fund	\$1,000,000.00
Health Claims Fund - Smith Barney	\$98,477.26
Health Claims Fund - First Interstate	\$38,329.83
CSAC Funds	\$60,920.88
FY05 Reflections (State SA Advanced Payment)	\$42,031.78
State SAD Funds for Reflections	\$100,000.00
McMurry Foundation - Donation (Remaining Balance)	\$323.86
Medical Insurance Fund	\$64,659.75
	<u>\$64,659.75</u>

**TOTAL RESTRICTED FUNDS** **\$1,404,743.36**

**TOTAL LIQUID ASSETS** **\$3,007,784.33**

**Appendix A**  
**CWCC Client Satisfaction Survey**  
**2006**

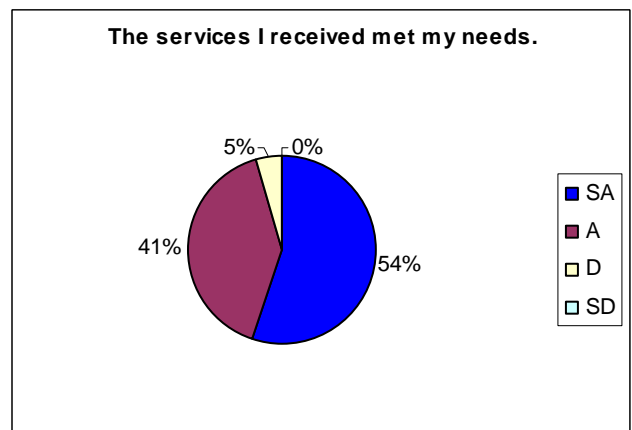
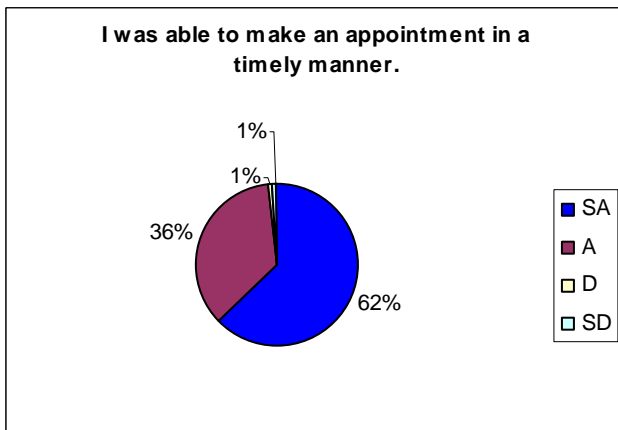
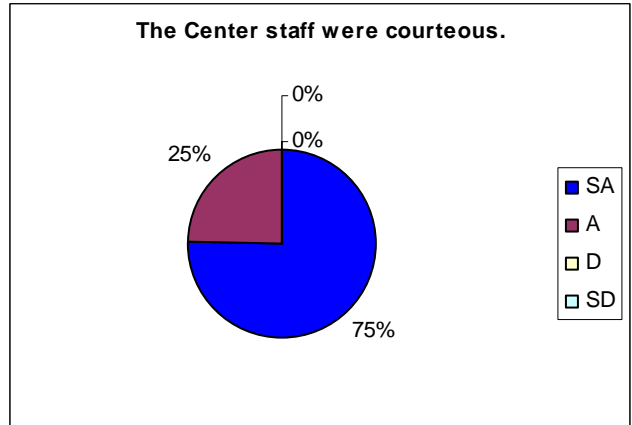
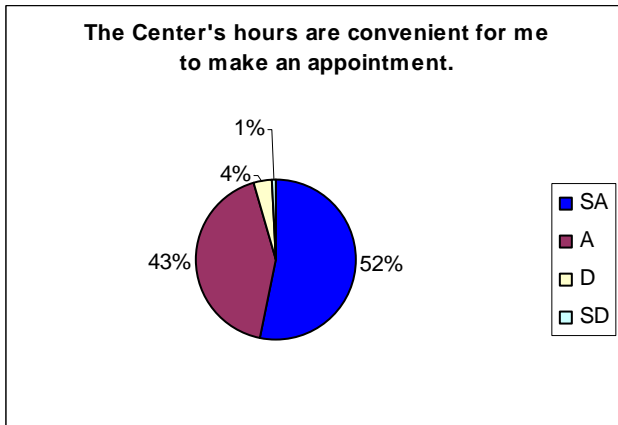
N=134

**SA – Strongly Agree**

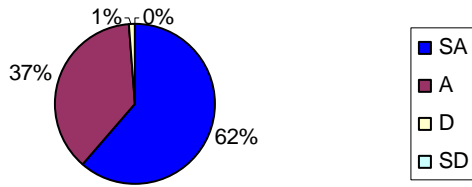
**A – Agree**

**D – Disagree**

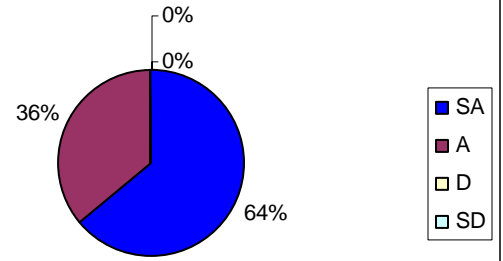
**SD – Strongly Disagree**



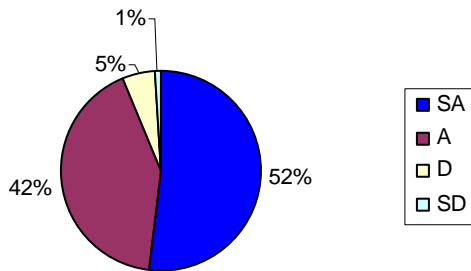
**Services were explained to me in a manner which I understood.**



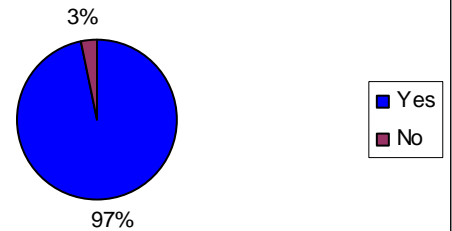
**I participated in my own treatment.**



**Have you benefitted from treatment?**



**Would you recommend CWCC to a friend or relative?**



**How would you rate us overall?**

